

GAIA[®]
INTERNATIONAL

BORN IN 2020 **KIOSK**

GAIA

IN A MULTIMEDIA TOTEM

The AI virtual agent transforming customer service
For over 5 years

- **Your personalized AI**
- **Natural voice and gestures**
- **Multifunctional and adaptable**



COMMON CHALLENGES

In today's digital world, interactions between customers and companies are often frustrating: **long waiting times, standardized responses, and poorly personalized service lead to lost time and missed sales opportunities.**

Customers want **immediate, accurate, and relevant answers to their needs**, without having to repeat the same information over and over. Traditional solutions, such as static kiosks or automated call centers, fail to meet this demand, creating a cold and impersonal user experience.

Your customers deserve fast, **personalized, and seamless interactions.**

YOUR CUSTOMERS DESERVE GAIA KIOSK



AI VIRTUAL AGENT

IN A MULTIMEDIA TOTEM



Answers questions:

Provides information about products, services, opening hours, and promotions.



Interactive guidance:

Guides visitors inside stores, shopping malls, or companies.



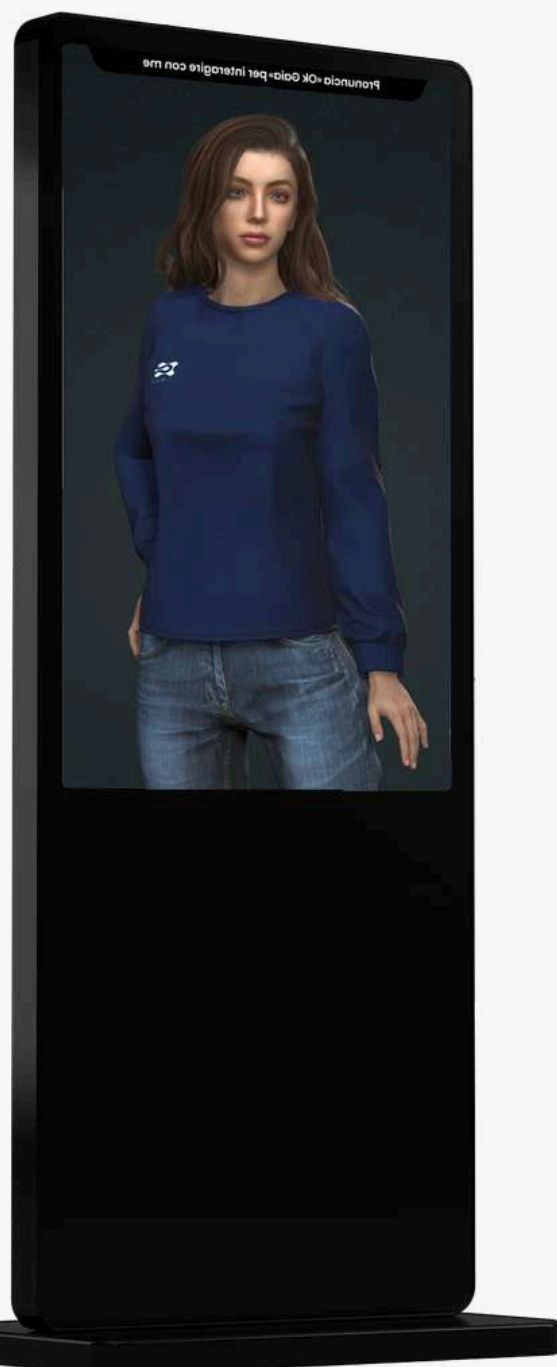
Document management:

Supports the collection and distribution of information.



Identity verification:

Ideal for hotels, events, or access-controlled environments.



ADVANCED FEATURES IN A MULTIMEDIA TOTEM



Appointment management:

Allows booking tables, services, or consultations.



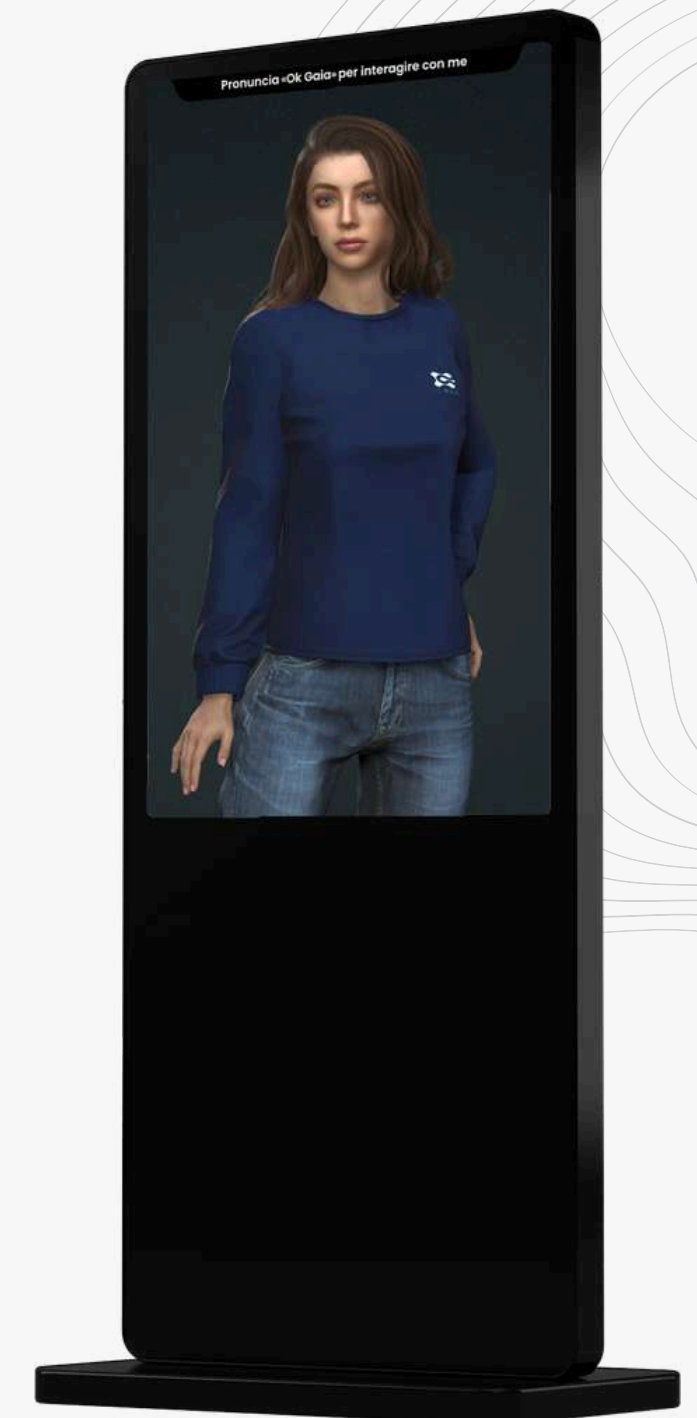
Orders and payments:

Facilitates purchases or orders from digital menus, with integrated payment.



QR code ticket issuance:

For events, trade shows, or restricted-access areas.



FOR EVERY ENVIRONMENT

01

INDOOR

Available models: 43" | 32"

The **simple and elegant design** allows seamless integration into any interior space.

02

OUTDOOR

Available models: 43"

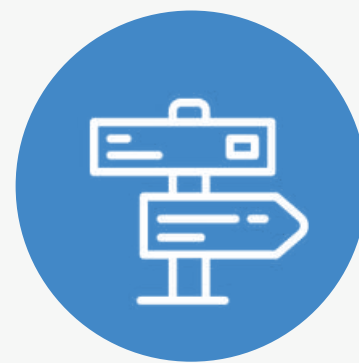
The solid and secure design also enables safe outdoor installation without risk.

INTERACTIVE CONVERSATION



Natural Language Processing:

The AI understands human language, recognizes context and intent, and responds in a natural and coherent way.



Real-Time Responses:

The avatar processes questions and answers instantly, eliminating waiting times and ensuring a smooth conversational flow.



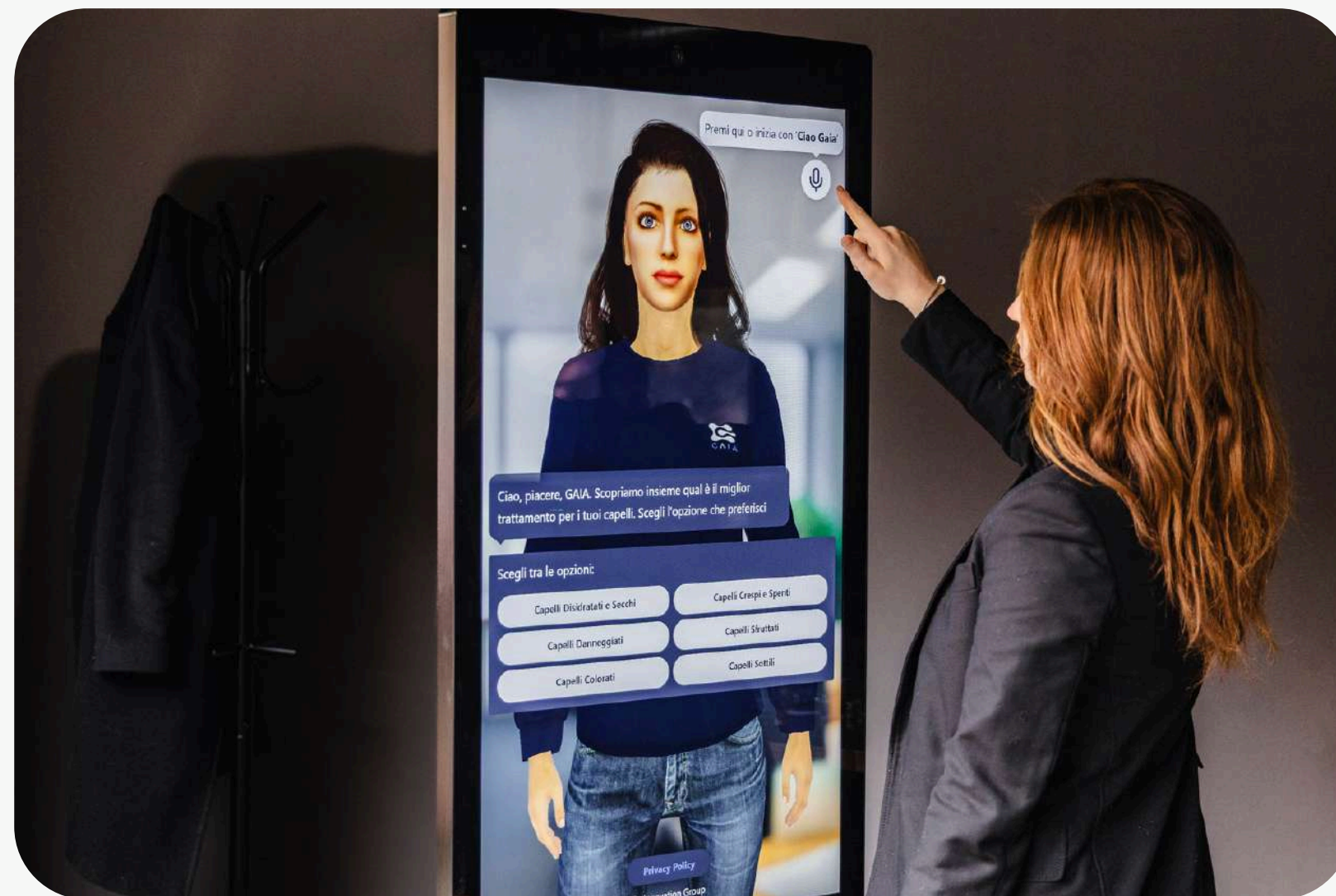
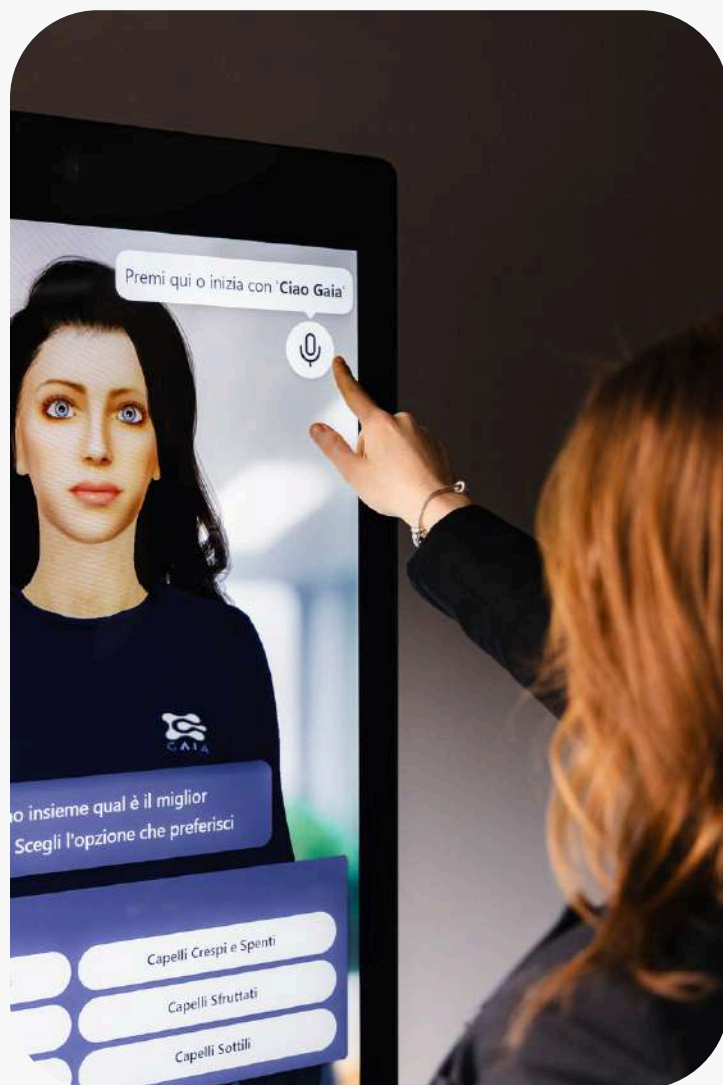
Conversation Contextualization:

The AI agent remembers the context of the conversation and does not reset with every question, making the dialogue more natural and continuous.



GAIA is able to understand and respond in **multiple languages**, ensuring smooth and **natural conversations** with users, regardless of the language used by the interlocutor.





[WATCH THE VIDEO OF](#)
[KIOSK BY GAIA](#)



Thanks

You're not just investing in **GAIA**.
You're saving all the time you no longer waste.

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